

## OUR MISSION...

Saint Louis County's Department of Human Services is committed to providing the support, services, and resources that help individuals of all ages live safely, productively, and independently.

## OUR VALUES. . .

### Customer Centered

We are committed to our customers by providing a supportive environment with honest and respectful communication, timely response, and teamwork that reinforces consistent and effective services.

### Respect

We provide an environment that promotes respect, appreciation, and support to our customers and our staff.

### Teamwork

We collaborate in a respectful and cooperative manner and value the contribution of each staff member as we work together toward achieving our shared mission.

### Accountability

We perform our job functions and deliver services efficiently and to the best of our ability. We take responsibility for our actions and develop solutions to enhance our successes.

### Professionalism

We maintain a set of skills and qualities that promote accountability, acceptance of increased responsibility, effective communication, and a commitment to excellence in job performance.

## Excellence

We are dedicated to a high standard of performance excellence for our leaders, staff, and customers. We set high expectations, set lofty goals, and help people reach them.

## OUR VISION. . .

St. Louis County is a community where residents of all ages are empowered to live to their fullest potential.

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## DID YOU KNOW DHS ALSO...

- Distributes thousands of meals to hundreds of needy youth during the summer.
- Services hundreds of laid off workers through job referral and job placement.
- Provides informational services to help thousands of older residents maintain independent lifestyles.
- Provides case management assistance to hundreds of youth who have dropped out of school .
- Offers year-around youth employment for hundreds of County youth .
- Maintains a homeless information and referral hotline for at-risk County residents.
- Operates the Kathy J. Weinman Shelter for Victims of Domestic Violence.



OFFICE OF FAMILY AND COMMUNITY SERVICES  
9666 OLIVE BLVD., STE 510  
ST. LOUIS, MO 63132  
314-615-4516  
TTY: (800) 735-2966  
www.stlouisco.com

**Saint Louis**  
**COUNTY**  
**HUMAN SERVICES**



Office of Family &  
Community Services

**COUNTY**  
**VETERANS**  
**PROGRAM**



For alternative format copy of brochure contact

(314) 615-4446 or TTY (800)735-2966



# OVERVIEW OF SERVICES



## County Veterans Program

**David Kollore**  
Program Supervisor

(314) 615-7414  
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**Magen Westenberger**  
Case Manager

(314) 615-4038  
mwestenberger@stlouisco.com

**Brandon Bryant**  
Community Services Coordinator

(314) 615-7433  
bbryant@stlouisco.com

### *Veteran Case Management Locations:*

#### ***NORTH COUNTY GOVERNMENT CENTER (NORTH OF HIGHWAY 40)***

21 VILLAGE SQUARE  
HAZELWOOD, MO 63042  
PHONE (314) 615-7400  
FAX (314) 615-7418

#### ***SOUTH COUNTY GOVERNMENT CENTER (SOUTH OF HIGHWAY 40)***

4548 LEMAY FERRY ROAD  
ST. LOUIS, MO 63129  
PHONE (314) 615-4000  
FAX (314) 615-4031

#### ***DEPARTMENT OF HUMAN SERVICES***

##### ***Family & Community Services***

CENTRAL OFFICES

9666 OLIVE BLVD., STE. 510  
ST. LOUIS, MO 63132

INFORMATION & REFERRAL  
(314) 615-4516

### ***Purpose***

Saint Louis County's Veterans Program was established within the Department of Human Services, Office of Family and Community Services, to strengthen services for Veterans living in the County, through collaboration with agencies and Veterans organizations. Since 1987, Saint Louis County has proudly administered numerous services to Veterans and their families.

### ***Program Services***

We provide Case Management, Information, Advocacy and Referral services to help Veterans obtain social services and VA Benefits. These benefits include, but are not limited to: legal, medical, employment, housing, and transportation assistance.

**We participate in Special Projects and Community Outreach Events, including:**

- ✓ **Homeless Veterans Burial Program**
- ✓ **Benefits Fairs**
- ✓ **Stand Down for Homeless Veterans**
- ✓ **Stand Up for Women Veterans**

### ARE YOU ELIGIBLE FOR ADDITIONAL VETERAN'S BENEFITS?

You may qualify for disability, pension, educational, vocational and home loan benefits from the U.S. Department of Veterans Affairs. Veterans of the Armed Forces are unique in that they have earned the benefits that they receive. Their time and hard work during their service qualifies them for many services and benefits not available to the citizens who did not serve in the military. Your awareness of and application for these benefits can change your life.

If you have questions on submitting VA claims, please contact:

Missouri Veterans Commission  
Veterans Benefits  
Claims Representative  
(314) 340-6389  
(314) 552-9885

***Supportive Services*** is a referral based program that provides monetary assistance in an emergency situation, primarily to prevent and end homelessness. Funds are allocated through collaboration among local and government agencies, to provide utility and rent assistance to eligible Veterans. This program also provides public transportation assistance for Veterans who are actively seeking educational and employment opportunity.

***Transportation Services*** are provided to Disabled Veterans residing in St. Louis County who are mobility impaired. They may receive transportation to and from medical appointments, provided by an independent transportation network that provides curb to curb, fully accessible services, through one central dispatch.

**Check to see if you are Eligible for any of our Services by calling:**

**\*(314) 615-7414 (North County)**

**\*(314) 615-4038 (South County)**

**For Community Outreach Services, please call:**

**\*(314) 615-7433 (North/South County)**