



## **Meter Out Inspection Instructions**

St. Louis County requires that an electrical inspection be performed before the serving utility can energize the electrical service. If Ameren has directed you to this office it is because an inspection is required before Ameren can turn on your electricity. You are obtaining a permit because the permit authorizes our entrance to the premise and pays for the inspection. Ameren will have given you a premise number which will be included on the permit application.

The purpose of the inspection is to visually verify that the service is safe to turn on and that the components of the electrical system are installed as required and will function safely. The inspector will need access to both the interior and exterior of the premise. Someone (at least 18 years of age) will need to be there to allow the inspector access to the property and accompany them during the inspection.

If the inspection is approved, Ameren will be notified (the following afternoon) that your electricity may be turned on. However, it may take several or more days before you have electricity depending on Ameren's work load.

If the inspection is rejected, you will receive a letter notifying you of the deficiencies or problems that must be addressed by an electrical contractor licensed by St. Louis County before the electricity is turned on. The licensed electrical contractor must secure the required permit and perform all electrical repairs and corrections. It will take several days before you receive a letter of rejection.

You must contact one of the below offices between 7:00a.m. and 7:30a.m. and talk to the inspector to schedule an inspection. An inspection will not be performed until you talk to the inspector to arrange for a date when the inspector can gain entry to the premise. The inspection will not occur on the day you contact the inspector but the following day at the earliest. If you leave a voice mail message for the inspector at or after 8:00am it will be the following day when your call is returned and the next day after that would be the earliest inspection day.

**North area call**  
314-615-7318

**South area call**  
314-615-4095

**West area call**  
314-615-0906

If you have any problems reaching an inspector at these numbers at the above times please call 314-615-3722 to report the issue.

Our goal is to expedite the re-connection of your electrical service and the more flexible your schedule is the faster we can serve you. **If you need an exact inspection time, the inspector may need to schedule your inspection several or more days out.** If, however you can have someone wait for the inspector at the premise the inspection can generally be scheduled for the day after you speak with the inspector. **Please note that if you need to cancel your scheduled inspection please contact 314 615-3722 as soon as possible. If the inspector arrives for a scheduled inspection and is unable to gain access to the property for the inspection this request will be closed and a new request for inspection at an additional fee is required.**

If you have any questions please call 314-615-3722

Rick Hill

**Request Number:**

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