

Steven V. Stenger
County Executive



Gregory F. Quinn
Director of Revenue

FOR IMMEDIATE RELEASE

Date: 11/06/2017
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2017 St. Louis County Property Tax Bills Are On The Way

The St. Louis County Collector of Revenue is currently mailing 2017 property tax bills to St. Louis County property owners, and has posted the 2017 tax amounts on St. Louis County's website www.stlouisco.com. Real property tax bills are mailed prior to personal property tax bills.

Deadline to pay your taxes: December 31, 2017 – taxes must be paid or postmarked.

Last day to pay taxes in person: Friday, December 29, 2017

Pay early, avoid long lines: During times of heavy customer service traffic – such as the last weeks in December, and especially December 28 & 29 - **waiting outside is a possibility at the Clayton location**. All persons entering the building are subject to building security measures, and any contraband will be confiscated.

Payment Alternatives

Pay by Mail: Property tax bills include self-addressed courtesy reply envelopes for mailing payments. Real property and personal property tax payments may be included on one check and mailed in either of the envelopes.

Pay Online: Visit <https://revenue.stlouisco.com/Collection/PayTaxes>. Online payments via direct debit from a checking or savings account do not incur any additional fees, but **credit and pin-less debit card payments** are processed through a third party provider and are **subject to a convenience fee (listed below)**.

Pay by Phone: Call 1-877-309-9306 to pay by credit card over the phone.

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Visa, MasterCard, American Express and Discover Card are accepted, and the following **convenience fees** apply:

- **MasterCard debit and all credit card payments** are charged a fee equal to 2.45% of the tax amount due or the minimum fee of \$3.95, whichever is greater.
- **VISA pin-less debit** payments are charged a fixed fee of \$3.95.

Unless payment is made in person, receipts are mailed after the payment has been processed. Due to **extended processing time in December and January**, tax payers should **not** expect to receive a receipt shortly after mailing their payment. Duplicate receipts can be printed free of charge from our website after the payment has posted. These receipts are accepted for license plate renewal. Posting time for **online and phone payments** may take up to five business days. Duplicate **receipts for prior years** can be printed at any time.

If you choose to visit in person, please see our office locations below. **Due to year-end traffic, please expect longer than usual wait times at all locations.**

The last day to pay taxes in person is Friday, December 29, 2017.

Clayton	North County	West County	South County
41 S. Central Ave. Clayton, MO 63105	Northwest Crossing 715 Northwest Plaza Dr. St. Ann, MO 63074	74 Clarkson Wilson Center Chesterfield, MO 63017	Keller Plaza 4546 Lemay Ferry Rd. St. Louis, MO 63129
314/615-5500	314/615-7450	314/615-0999	314/615-4101
M – F: 8am – 5pm	M – F: 8am – 4:30pm	M – F: 8am – 4:30pm	M – F: 8am – 4:30pm
Check, cash, money order	Check, cash, money order	Check & money order	Check, cash, money order
Collector’s Office ONLY M,W,F: 7am – 5:30pm T, Th: 7am – 6pm Marriage License ONLY T, Th: 8am – 6pm	<p><u>All St. Louis County Offices are CLOSED on</u></p> <ul style="list-style-type: none"> • <u>November 10, 2017</u> • <u>November 23 & 24, 2017</u> • <u>December 25, 2017</u> • <u>January 1, 2018</u> 		

Appeals: You cannot appeal your tax amount, but you can appeal your property value. The deadline to [file an appeal](#) to the St. Louis County Board of Equalization is set by state statute as the second Monday in July. Since that deadline has passed for 2017, your 2017 property value and corresponding tax amount cannot be changed, but you can file an appeal in 2018.

Questions? About taxes – Collector of Revenue 314/615-5500
 About property value – Assessor’s office 314/615-4230