

**THE COUNTY CONNECTION**

*A newsletter written by and for employees of St. Louis County Government*  
*Charlie A. Dooley, County Executive*

FALL 2006

**Soccer Match  
Winner**

**Jim Launius (H&T)**



"What's all this?" Unflappable Jim was calm when he heard he was the winner of the Soccer Match puzzler. He gave full credit to his wife, Thea, who helps him with all the puzzlers. Jim always reads *The County Connection*, and enjoys any and all puzzlers. When Jim saw the Wal-mart gift card, he said he "didn't shop there much, but will definitely make a trip now!"

Jim was randomly picked from 100 correct entries.

See SOCCER BALL SOLUTIONS, Pg. 8

**Gone to the Dogs**

*by Sidney & Nancy Hirsch*



Since their marriage thirty years ago, SIDNEY (Spirit, 6 yrs and H&T, 21 yrs) and NANCY (Fam Ct, 32 yrs) HIRSCH have had dachshunds. About nine plus years ago, they decided to rescue a greyhound. The Hirsch's connected with a greyhound rescue organization known as Rescued Racers.

That's when a svelte, muscular, graceful 65-pound brindle female greyhound came into their lives. Bonnie was two years old and already rejected twice in her short life. When she was a year old, her owner determined she would not be a successful racing dog. He brought her to a vet in Jefferson City to be "put down". Instead, the veterinarian passed the dog on to Rescued Racers.

Bonnie spent her second year of life with a couple whose marriage was on the rocks. In the divorce, neither of them wanted the dog. Poor Bonnie! Back to the Rescue Racers group she went for adoption. That's when she found Nancy and Sidney Hirsch. With the adoption of Bonnie, Sidney began the process of teaching the dog that she was in control of the household.

Two years later, Godzilla entered the Hirsch

household as a foster dog. Rescued Racer's president, Leann Zalasky, told Nancy and Sidney that this dog was "depressed" staying in the kennel. Godzilla is a black male with white markings weighing a solid 82 pounds. He successfully raced for several years, retired to stud for approximately a year, and was then allowed to retire as a pet. Nancy is a social worker and, thinking she could save this "depressed" dog, the Hirsch's agreed to foster Godzilla. Sidney and Nancy flunked fostering and Godzilla became part of the Hirsch family.

Godzilla is tall enough to steal food from the table. Before a Family Court holiday party at

Nancy's house, another Deputy Juvenile Officer, ELISE DURHAM (Fam Ct), was preparing a cheese ball. She briefly left the kitchen when a "plop" noise was heard. Nancy and Elise ran into the kitchen to find Godzilla happily licking the cheese ball on the floor.



Samuel, Bonnie and Godzilla

They say greyhounds are like potato chips...you can't have just one...or two...and Samuel, an Irish Lurcher, joined the Bonnie-dominated Hirsch household four years ago at the age of three. Samuel, usually called Sam or Sammy, is a fawn/yellow dog weighing around 55 pounds.

See GONE TO THE DOGS, Pg. 3

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## Your County Government

### Winter Wonderland: A County Program to be Proud of

*By Esley Hamilton*

Now in its 21<sup>st</sup> year, Winter Wonderland at Tilles Park has become one of St. Louis County's most visible programs. Over the course of a month, it typically attracts between 115,000 and 125,000 participants, and many more sample it as they drive down McKnight and Litzsinger. What most don't realize, though, is the complex effort that the Department of Parks and Recreation puts into it. From a "loving hands at home" kind of effort two decades ago, it has become ever more sophisticated and the results more dazzling.

Planning for Winter Wonderland begins while the previous show is still underway, and purchasing takes place in February and March. **DIANE WHITE** at the Faust Park Carousel and **RICK TAYLOR**, park supervisor at Tilles Park, collaborate on the design to keep the show fresh, always adding and varying the features and opening up new locations deeper within the park. Sources for features and supplies have grown exponentially, and winter lighting now powers a national economic engine, generating manufacturers, trade shows and internet websites.

Locally the County works with Dave Hediger of Dynamic Displays to repair the big metal frame characters and other images that populate the park. Winter Wonderland is making a transition from minilights and the larger C7 bulbs to rope lights, which last longer, are easier to repair, and have a wide color range. While Dave upgrades the large figures on metal frames, lights for stringing in the trees and across the roads are purchased new each year. Park crews learned early on that these lights were almost impossible to take down without damage. Rope lights are sturdier, but the risk remains that they might not make it through a second season, and once they are 20 or 30 feet up in a tree, they are not easy to replace. The equipment needed to install and take down the lights is one of the biggest budget items, about \$20,000 per year.

**JUSTIN HIRSCH** finds the funds for new display purchases and repairs primarily from media sponsors rather than county government. This year the television sponsor is KTVI-Fox 2 and the radio sponsor is KMOX 1120, part of the Infinity Group, whose other stations, KEZK and Y-98, have been sponsors in the past. The Post-Dispatch has represented the print media. These organizations are important not only for the financial support they provide but for their on-air and in-print promotion of the event. Funds for paid print and broadcast advertising are also budgeted, as experience has shown them to be surprisingly important to getting the word out.

While Winter Wonderland's design is an art, its installation is a science. In the early years, the massive Haunted Forest program occupied Tilles Park until Halloween, leaving less than a month to get Winter Wonderland set up. Since that ended, work has been able to proceed at a more rational pace from early October. Staff electricians are also better equipped than at first, when melted transformers were a real concern. Service has been upgraded several times, including recently a new 400-amp line. Electric boxes have been erected throughout the park, originally close to the park road but now also a considerable distance away as more of the park has been included. The Fiscal Division budgets between \$4,000 and \$5,000 each year to pay the electricity bill.



When Winter Wonderland was first announced in 1985, the City of Ladue became concerned about its effect on nearby neighborhoods. As a result, the County agreed to keep it closed on Saturday nights. In the early 1990s, however, Justin Hirsch got the idea of opening on Saturdays for carriage rides only. Since riders are able to see and hear the spectacle much better from an open carriage than from a car or bus, the rides have been popular from the beginning, and demand increases each year. St. Louis Carriage Company provides the rides under contract, and Metrotix handles the reservations, which are essential.

Aside from the joy it evokes, Winter Wonderland raises funds for many non-profit organizations. Each night a group agreeing to collect the entrance fees (this year \$9 per family vehicle and ranging up to \$75 per tour bus) has the opportunity to distribute literature about its mission and receives a contribution (this year \$500). Many organizations express their willingness to participate each year, and the selection is made by the County Executive's office, with an attempt to include as wide a range of interests as possible.

In addition to all the volunteer time that goes into Winter Wonderland, county employees provide about 800 hours of traffic control and over 8,000 hours for setup and takedown. This effort takes place whether anybody comes or not, so it has been gratifying that the show has maintained its popularity while competing ventures of the kind have come and gone. The biggest hazard is cold, and at a certain point, even the horses have to go home. On the other hand, St. Louis is notorious for not having white Christmases, and recent snowless Decembers have not harmed attendance. The ideal would be a couple of inches of snow with temperatures in the upper twenties. Do you think we'll get that this year?

## GONE TO THE DOGS

continued from Page 1

Sammy's life "before Hirsch" was very different. His first year of life was spent as a hunting dog belonging to gypsies in Ireland. When he was about a year old, he suffered a broken leg and found his way to an animal sanctuary in Limerick, Ireland. Gypsies are on the bottom rung of the social ladder in Ireland, thus a gypsy dog is lower than low and no one would adopt him.

While visiting family in Ireland, Cathy Hughes, a Rescued Racers' member, found Sammy and brought him to St. Louis for adoption. Sidney and Nancy's twin daughters, then in high school, saw Sammy on TV as the news crew filmed his "entrance" from a dog crate at Lambert St. Louis Airport and immediately decided they wanted him. Sammy is a "Velcro" dog. He always wants to be close to his human - the closer, the better. Hence the term "Velcro."

Through the years, Sidney and Nancy have volunteered in a variety of ways to support greyhound adoption. They have participated in Meet and Greets at pet stores and furniture and bedding stores. The bedding store suggested the dogs could not lie on the beds. The dogs didn't understand and failed to cooperate. Dog hauls are another way Nancy and Sidney have helped rescue greyhounds. Dog hauls involve transporting dogs from one city or cities to the dog's forever home as a pet.

There are three rescue groups in the St. Louis area. All are committed to saving greyhounds and finding them places to lay their heads. Greyhounds are not high-energy dogs as most people imagine. "Greyhounds are such wonderful pets," Nancy reports. "They want nothing more than to be loved, a warm place to sleep-preferably a couch or bed, a little bit of exercise and of course food. They are well-behaved dogs and usually get along well with other dogs, especially other greyhounds. Foster homes are training places for greyhounds that have lived their lives on a track, in cages, or on a farm without knowledge of mirrors, steps, and/or sliding glass doors."

The Hirsch's have taken their dogs to nursing homes and senior citizen apartments. They met some lovely older people at a senior citizen center and to this day, continue a relationship with two of them. On a couple of occasions, they borrowed four other greyhounds and took a group of people from their place of worship to a nursing home to visit the aged. Dogs delight the elderly.

Friends tell Sidney and Nancy that when they die, they want to come back as a Hirsch dog. Bonnie, the dog diva of the household, gets whatever Bonnie wants and when Bonnie wants it. Bonnie shares the king bed in the master bedroom. She is more a bed hog than one who shares. Bonnie thinks she owns the living room couch, too. Sammy tends to prefer the family room couch. He too shares the Hirsch bed when Bonnie permits him. Godzilla is the gentle giant. Suffering from a broken back on the track, his back legs are sometimes weak and unstable. Thus he rarely travels up the stairs to the Hirsch's bed and prefers to sleep on a giant pillow. Godzilla smiles.

His upper lip rises when he is excited about an upcoming trip in the car or a walk.

In December 2005, Godzilla was diagnosed with osteosarcoma in his left front leg. This is a bone cancer that is prevalent in large dogs and took the lives of several of Godzilla's littermates. Sidney and Nancy struggled with medical options. With the ambulation weakness in his rear legs from his broken back, an amputation almost seemed impossible. A number of times, the Hirsch's thought euthanasia was the only answer. With the support and consultation of the family veterinarian,



Godzilla went to Missouri University Veterinary School in Columbia the first week of January 2006. Beginning that visit, Godzilla underwent a left front leg amputation and his first chemotherapy. Three more chemotherapy treatments followed over the next three months. He completed his treatment in mid-March. In addition to this traditional cancer treatment, Godzilla has had the benefit of acupuncture, spine adjustments, vitamins and Chinese herbs. Godzilla has been spoiled. In the beginning of the treatment, Nancy began making real meat (chicken and ground turkey) for Godzilla to mix with his dog food. Only the best for Godzilla. Nancy calls him her \$10,000 dog, but now she thinks it's more than that.

Godzilla loved to go for walks, but with three legs and weak hind legs, a walk is not do-able. Nancy and Sidney set out to find a cart. They found a bright yellow garden cart at a local hardware store. With a pad in the bottom, Godzilla was lifted into the cart. At first, he was uncertain, but quickly assessed the situation and realized this was a huge treat. He is very happy to allow Sidney to pull the cart while he enjoys the view. Nancy follows the cart with the other two dogs on their leashes. Godzilla even has a license plate for his cart (which the Hirsch's call his "chariot"). Naturally, it says "Godzilla."

"The greyhounds enrich our lives," adds Nancy. "We have three wonderful human children and three dog children. Our dog children have touched our lives in ways we never expected and they have opened doors to new (human) relationships that have enhanced our lives."

Watch for upcoming information regarding the 2<sup>nd</sup> Annual Swap meet to help de-clutter your office space!



# Department Notes



## Spirit Airport

**SUSAN HENDRICKS** and husband, Gary, were named Foster Parents of the Year by the Missouri Foster Care & Adoption Association. They were presented with a sculpture award and a \$200 check. Susan and Gary have cared for 36 children since they began in 1979 and are "career foster parents," meaning they get children with behavior problems and children who need long-term care. Susan and Gary have been invited to meet Governor Blunt to receive his congratulations personally at the governor's mansion.



Vern was chief commercial building inspector in the Division of Code Enforcement. He was known universally and with great affection as an "above and beyond" problem solver. Vern's loss will be deeply felt from both a personal and professional perspective, with Director **GARRY EARLS** describing his fallen colleague as an "extraordinary and stalwart champion of St. Louis County" and an individual who "provided services far beyond what one would expect from this or any organization." Any County employee who would like to share his or her memories of Vern are encouraged to do so by emailing them to **DAVE WRONE** at [dwrone@stlouisco.com](mailto:dwrone@stlouisco.com). The memories will be assembled as a memorial tribute to Vern, and presented to his family and shared internally via the Departments' newsletter.

a year's worth of architectural and engineering review work on the project. Consisting of **ALEXANDRA MARTIN, GERALD ARTHUR WILD, TOM HEINZE, JACOB GORELIK, DOUG FITTS** and **RICHARD STEFFEE**, the group's effort saved St. Louis County an estimated \$100,000.

## Highways & Traffic / Public Works

The Materials Testing Laboratory presented **BART JEKEL**, Automotive & Equipment Mechanic III, with a certificate of appreciation and Outback gift card for demonstrating service beyond normal expectations in keeping the fleet of vehicles operating. No matter what was requested, he would seem to always come through.

St. Louis County lost a fantastic team member with the August 19th death of 52-year-old **VERNON E. PHILLIPS, JR.** A 12-year St. Louis County employee,

Highways and Traffic cut the ribbon earlier this summer on its new Traffic Operations Building in Maryland Heights. The \$4 million facility is at the corner of Adie and Lindbergh, and houses approximately 40 workers from the Striping, Signals and Sign sections, and an assortment of state-of-the-art equipment - including computer-generated sign sheet cutters, a silk screen machine and a flushing system. The Division of Construction's **BOB BRANDT** served as the project engineer, while a team from the Division of Design and Construction performed more than

## Administration

**Outstanding Agency Accreditation Award** - Congratulations to **REBECCA HOWE** and the members of the Division of Procurement and Administrative Services on receiving the "Outstanding Agency Accreditation Achievement Award" from the National Institute of Governmental Purchasing, Inc (NIGP) for another three years. St. Louis County is the 57th agency in the country to receive this award for excellence in Public Procurement.

## Human Services

**RON HILL** recently retired from the 239th Combat Communications Squadron Missouri Air National Guard, located at Lambert International Airport. Ron served in the Army for three years, and, after a nineteen-year break, joined the 239th as a radio operator. Ron participated in various exercises including the flood of '93 and two trips to Central America. Ron was the fourth First Sergeant since the unit has been in existence and retired after twenty years.

### U.S. POSTAL SERVICE RECOGNIZES REVENUE EMPLOYEES



Linda Edison

The husband and wife team of **MIKE** and **LINDA EDISON** were recently awarded the U.S. Postal Service's "Mailpiece Quality Control" (MQC) certification, recognizing their comprehensive understanding of and experience with mail processes. The MQC is one of only two national certifications the USPS awards, and involves a broad



Mike Edison

understanding of mail handling processes, procedures and standards. **TIM LEE**, Assistant Collector of Revenue, feels strongly about the value of the certification and the specific contributions of the Edisons: "The knowledge and skills they have attained has been used to save the Department of Revenue and our taxpayers over \$100,000 in postage and direct mail costs each year."

**Lakeside Kids Sweat, Learn and Contribute** - Through a collaborative effort of Lakeside Center, Special School District, and the Urban League of St. Louis County, sixteen Lakeside residents recently completed an intensive five-week summer work program at the Lakeside Campus. Workers cleared away brush and landscaped throughout the campus, cleaned out cluttered basement storage areas, unpacked supplies, sewed new seat cushion covers, delivered furniture, put together an outdoor fitness complex, washed vehicles, and

installed the base of a new basketball goal in concrete. To complete one landscaping project, the kids hauled over four tons of rock via wheelbarrow in 100-degree weather. All participants gained a real sense of pride, accomplishment and camaraderie from the experience.

## Health



**L A U R A H A R R I S**, medical assistant, of the John C. Murphy Health Center, fits a helmet on one of more than 600 youngsters

who learned bicycle safety and got a free helmet at the annual "Safety Town" event sponsored by the Department of Health and the County Police Department this summer. The helmets are obtained from the Maternal and Child Health Care program to prevent children's head

injuries. Helmets are required for children who ride bikes in unincorporated areas of the county. A limited number of helmets are still available at the two health centers.

## Police

Aircraft mechanic **BOB LASINKI** was honored in New Orleans as the Mechanic of the Year by the Airborne Law Enforcement Association (ALEA). The ALEA awards individuals whose efforts or actions in maintaining and repairing law enforcement aircraft are performed in an extraordinary manner. This is the second time that Bob has received this award, making him the only member to achieve this honor more than once.

The St. Louis County Police Department received a Certificate of Appreciation from Western Illinois University's Department of Law Enforcement and Justice Administration as an expression of gratitude for sharing valuable time and knowledge with their students

through our participation in an internship program. **MASON KELLER** also received a Certificate of Appreciation from the University for being the internship coordinator.

## Justice Services

Project 2000 is an annual gathering of the Correctional Peace Officers Foundation (CPOF) whose mission is to promote a positive image of corrections professionals by providing aid, recognition and assistance to correctional staff who are killed or injured in the line of duty and their families. This past June, the signature events of Project 2000 XVII were held in St. Louis. An annual memorial service was held at Kiener Plaza featuring plaque presentations, several Honor Guards, including our own, and the City of New York Department of Correction Pipe Band followed by a memorial luncheon. An annual prayer breakfast finalized the week's activities.

## 2006 Storm Response

The fierce storms this past July impacted many citizens' lives. Our thanks go to the following employees as well as to the many employees whose efforts aren't highlighted below. Your contributions during a tough situation made a difference! Here're a few excerpts showing employees' efforts:

**POLICE** - Members of the Office of Emergency Management (EOC), as well as police and civilian personnel sent from supportive units and other Departments worked from 7 AM - 10 PM each day from 7/20 - 7/28, coordinating volunteers and supplies. The Bureau of Communications worked around the clock receiving calls and directing citizens. Police Officers and detectives conducted precinct assessments, identified high-risk citizens in need and arranged for generators or transportation to shelters.

**REVENUE** - Employees helped during the storms by going through piles of brush to make sure there were no foreign materials mixed with the brush to be picked up.

**SPIRIT AIRPORT** - Maintenance personnel were pulled off preparations for the

County Fair and their regular duties and put into action after the storms. They converted airport trucks and trailers into delivery vehicles.

**COUNTY COUNCIL** - The County Council adopted Resolution No. 4952, which approved the County Executive's request for \$2,000,000 from the Emergency Fund to pay costs related to the emergency response and cleanup.

**ADMINISTRATION** - The County's information line (615-5000) was staffed around the clock and received more than 14,000 calls during the first two weeks.

Division of Procurement personnel coordinated debris removal services with Missouri's State Emergency Management Agency (SEMA) and the Federal Emergency Management Agency (FEMA) while Division of Fiscal Management personnel coordinated the reimbursement process. More than 230,000 cubic yards of debris has been removed.

**HUMAN SERVICES** - Disaster Coordinators worked cooperatively with municipal fire departments and police to determine sites

for food and bottled water distribution. Community Emergency Response Team (CERT) volunteers helped staff each site and worked at the warehouse loading and unloading trucks. Approximately 80,000 Meals Ready to Eat (MRE's) were distributed.



**PARKS & RECREATION** - 226 employees took part in the recovery effort. The Jefferson Barracks Visitor Center, Greensfelder Recreation Complex, Affton Community Center, Kennedy Recreation Complex, North County Recreation Complex and St. Vincent Community Center all served as cooling centers and / or MRE distribution sites.

Sylvan Springs, Larimore, and Champ Parks were designated as storm debris collection sites. Dumpsters were placed at several parks throughout the County for depositing spoiled food.

See **STORM RESPONSE**, Pg. 6

**STORM RESPONSE**

continued from Page 5

**PLANNING** - Personnel manned the EOC and consolidated cooling center and overnight shelters location information and referred citizens to where food, water and ice could be received.

**HEALTH** - Employees mobilized to provide care at cooling shelters, hospitals and community centers.

Communicable Disease Division Nurses were pressed into service at a local hospital that had an overflow of patients from a nursing home that lost power.

Personnel from the John C. Murphy Health Center and the North Central Community Health Center assisted at community centers and other locations when their own health centers were temporarily shut down by the power outage.

Solid Waste Management personnel collected more than 280,000 pounds of spoiled food while employees from Food and Environmental Sanitation consulted with restaurants that were affected by the outage. Veterinary Services personnel cared for

animals at the two animal shelters where power was disrupted for several days.

**JUSTICE SERVICES** - Food Services personnel helped the Weinman Women's Shelter move their food to the Justice Center kitchen freezer so it would not spoil, made over 600 sandwiches for the EOC and hauled / bagged ice to help with the cooling effort.

**HIGHWAYS & TRAFFIC / PUBLIC WORKS** - Neighborhood Preservation Personnel helped coordinate and staff community cooling centers and went door to door to check on the health of elderly residents.

Division of Operations crews were in the field even before the storms subsided - removing trees and branches from roadways and erecting temporary stop signs at more than 150 intersections.

Facilities Maintenance personnel played key roles in making sure generators were running and properly maintained at numerous County-run facilities.

**2006 ICMA and ESDP Graduates**



County Executive **CHARLIE A. DOOLEY** presided over the ceremony recognizing 2006 ICMA & ESDP graduates.

**ICMA Graduates**

- James Auer (PW)
- Trenna Caldwell (Cir Clk)
- Phyllis Dilworth-Weaver (DOH)
- Donald Edwards (DOH)
- Joaquinta Jones (Cir Clk)
- Shelby Locke (Rev)
- Lucinda Meyer (H&T)
- Karen Mills (Cir Clk)
- Vincent Ogar (H&T)
- Janet Sheets (Rev)
- Brian Schaffer (P&R)
- Barb Schaper (DOH)
- John Schuh (PW)

- Christopher Jost (Fam Ct)
- Michael Kolar (PW)
- Joseph Lancey, Jr. (DOH)
- Dawn Lutz (Rev)
- Steven Martin (PW)
- Sharon McBain (Admin)
- Lucinda Meyer (H&T)
- Olga (Missy) Moriarty (PW)
- Lydia Orso (Rev)
- Edwin Ostresh (H&T)
- Karen Palazzola (Rev)
- Myra Perry (JS)
- James Prater (PW)
- Mada Reason (JS)

**ESDP Graduates**

- Michael Alexander (PW)
- Cynthia Basham (PW)
- Susan Bishop (Rev)
- Karen Buttice (BOE)
- George Carroll (PW)
- Linda Cendroski (Rev)
- Zina Coleman (Rev)
- Jennifer Cosgrove (PW)
- Ruth Ann Denoyer (Rev)
- Allen Gill (DOH)
- Mary Gucciardo (DOH)

- Susan Rhodes (DOH)
- James Riley (PW)
- Kevin Sanders (Rev)
- Lori Schoen (DOH)
- Beverly Scott (PW)
- Terry Seckel (PW)
- Randall Sims (PW)
- Bryan Singler (PW)
- Mohideen Sirajuddin (PW)
- Lawrence Swinger (PW)
- Kathleen (Kitty) Tuberty (Admin)
- Helen Zhou (PW)



**JAMES D. BUCKLES** has been appointed Sheriff for St. Louis County. He brings more than 30 years of military experience with him, including active duty in Vietnam. Most recently, he served as manager of the Legal Resources Center that assists people without an attorney to get a divorce. His law degree is from St. Louis University, his master's degree in public service administration is from Central State University and his bachelor's degree in criminal justice administration is from Central State.

**REBECCA HOWE** is the new Director of Procurement and Administrative Services. She comes to the County with a broad range of experiences with federal and public contracting. She was previously the Director of Contracts and Procurement for Metro (Bi-State Development Agency) for 10 years. Prior to working for Metro, she was appointed by the Secretary of State in the Department of Defense as a Contracting Officer. Early in her career she worked in Germany translating technical engineering and legal documents in German, English, Spanish and French.

**MICHAEL RAILEY, MD** has been appointed Director of Research and Medical Services for the Department of Health. Mike received his Doctorate of Medicine from the University of Missouri-Columbia and presently serves as Associate Professor with Saint Louis University School of Medicine, Department of Community and Family Medicine and Assistant Clinical Professor for University of Missouri-Saint Louis, Department of Ophthalmology.

# Employee Voices

If you could go back in time, what would you do differently?

What's the most unusual job you've had?  
Submit your answer by  
October 2<sup>nd</sup>.



"I would have stayed in college." **JOHN EPSTEIN (PW)**



"I would have concentrated more and tried harder in high school." **JENNY COSGROVE (PW)**



"I would have stayed in Florida." **MARK WEBER (PW)**

"I would listen more to what my father had to say! The things he asked me to watch out for, to be mindful of what I say and do to people and then I would tell him how much I appreciate his words of wisdom. His favorite saying to me when I was upset was, 'live long enough and you will understand the meaning of what goes around, comes around. If you sow bad you reap bad, if you sow good you'll reap good.'" **DELRENA J. FOSTER (HS)**

"I would have stayed in college." **KEITH MENNING (PW)**

"Complete college right out of high school and go into forensics." **SUE HENDRICKS (SA)**

"I would have stayed in San Antonio." **VANITA MARTIN (PW)**

"Earlier in my career, I would have worked smarter and not as hard." **CAROLYN MARSHALL (PW)**

"I would have stayed in Washington, Missouri." **DEBORAH JONES (PW)**

"I wouldn't have smoked." **OLLIE SMITH (PW)**

"I wouldn't have started smoking." **PETER OLIVER (PW)**

"I would have had more fun when my kids were younger." **BEVERLY SCOTT (PW)**

"Go back to the 60's and stay there!" **DON MILLER (SA)**

## 2005 Award Recipient Outstanding Contribution to Citizen Services



In order to improve both internal and external customer service, Recreation Supervisor, **BRIAN SCHAFFER**, developed a new scheduling and tracking system for the St. Louis County Department of Parks & Recreation's Athletic Fields. Scheduling requires collaborating with the Park Operations and Ranger Staff to

ensure field readiness as well as satisfying the needs of the citizens who reserve the fields. By creating an online system, not only did Brian make reserving the fields easier for the customer, he also gave Park & Recreation staff members immediate online access to know when the fields were reserved. This method of reserving, managing and marketing the fields has allowed the Department of Parks & Recreation to realize an 82% increase in revenues and improved customer service.

## 2005 Award Recipients Outstanding Contributions to County Government Operations



From left:  
**JEFF CARTER**  
**JERRY ROSE**  
**ANDREW PALAZZOLA**  
**CRAIG MUELLER**  
**MARTIN ROSMANITZ**  
**SCOTT BRUENGER**  
**RANDALL MARTIN**  
**MICHAEL PAPPERT**

During a routine inspection of The Kathy J. Weinman Shelter, maintenance crews observed major roof deterioration finding curling shingles, spongy, rotted plywood sheeting, and a series of leaks. Public Works carpenters undertook the task of a total roof replacement. The shelter roof consisted of many sharp angles and steep slopes, and required the installation of 30 turbine and flat vents, two pitch pans, new chimney flashing, 20 feet of new copper valley flashing, and five squares of Liberty flat roofing. By carrying out this work internally, savings were estimated at nearly \$85,000.

# PRODUCT SLOGANS

What products used these slogans? Send in your guesses to the Division of Personnel by October 2<sup>nd</sup> for a chance at a prize!

Name: \_\_\_\_\_

Department: \_\_\_\_\_

1. Just Slightly Ahead Of Our Time  
\_\_\_\_\_
2. King Of Beers  
\_\_\_\_\_
3. Leave The Driving To Us  
\_\_\_\_\_
4. Loneliest Repairman  
\_\_\_\_\_
5. Long Lasting Freshness  
\_\_\_\_\_
6. Melts In Your Mouth, Not In Your Hands  
\_\_\_\_\_
7. MFP Fluoride  
\_\_\_\_\_
8. Music To Your Mouth  
\_\_\_\_\_
9. Never Had It. Never Will.  
\_\_\_\_\_
10. Nighttime Sniffing, Sneezing, Coughing, Aching, Stuffy Head, Fever So You Can Rest Medicine  
\_\_\_\_\_

*Contributing Editors*  
*Debbie Armstrong, Donna Boeger, Cindy Davies, Rick Eckhard, Laura Ehredt, Stephanie Greene, Jean Hatley, Sue Hendricks, Rich Holesinger, Jeannette Hook, Teejay Jeademann, Rich Lintz, Connie McClure, Gail Ottolino, John Shelton, David Wrone*

*Thanks to everyone for another great issue!*  
*Kathy Eller & Fannie Lindo*

**Read *MORE* on the intranet!**  
 Retirements, Welcomes,  
 Babies, Weddings,  
 Children / Grandchildren Achievements,  
 ICMA / ESPD Photos  
 AND ...

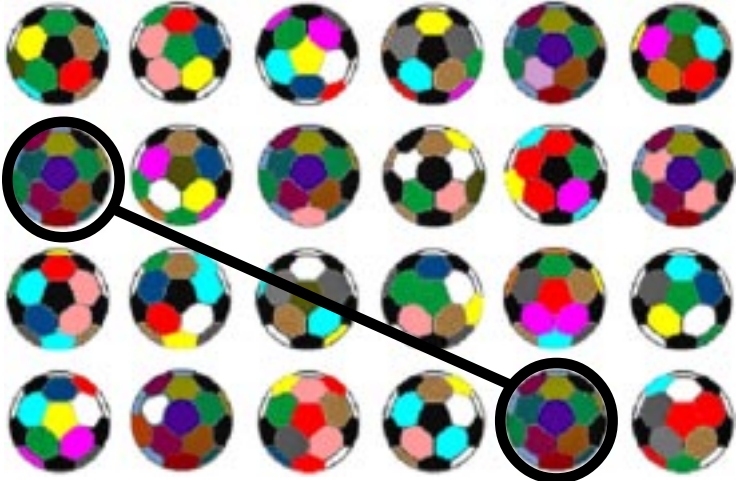
Would you like to share *The County Connection* with your friends and family via email? The entire issue is online in **FULL COLOR!**  
<http://intranet.stlouisco.net/personnel/classcom/connection/connection.html>

**PROMOTIONS**

JOHN BIELEFELD (Police), Sergeant  
 ELNORA DOUGLAS (Rev), Office Services Coordinator  
 MARK ELLERBECK (Rev), Office Supervisor  
 NORMAN MANN (Police), Sergeant  
 CATHY BROWN-POTTS (Rev), Office Services Specialist  
 WILLIAM ROCHE (Police), Sergeant  
 LARRY SMITH (Police), Sergeant  
 JENNIFER WESTERN (DOH), Laboratory Supervisor

## Soccer Match Solutions

We planned just one solution to this puzzle. But if you flip the balls and then match them, you can find more than one. All were entered into the drawing. Here is the solution most commonly found.



**KUDOS to Steve**

My mother came to visit for 4 days. She lives on her own with my Dad but when she goes out she needs a wheelchair. My Dad thought he had put it in the trunk of the car but when he got to my house there was no wheel chair. I called Community Older Residents Program (CORP) in the Department of Human Services and left a message. **STEVE ROBINSON** (DHS), CORP Coordinator, called me back and said he did not have any but I could contact the Mideast Area of Aging . I contacted them and they let me use a wheel chair at no cost for 4 days.

It was nice to be able to contact someone who could help so efficiently. KUDOS to Steve.

Submitted by: **KAREN PALAZZOLA** (Rev)